How the Iowa Department for the Blind Researches a Request

The following is a simple outline of researching a request:

- 1. Receive request.
- 2. Determine if student is a member of Iowa Library for the Blind & Physically Handicapped (ILBPH) and Recordings for the Blind & Dyslexic (RFB&D).
- 3. Determine media requested for textbooks: Braille, large print, audio, electronic files, etc.
- 4. Determine if textbook requires special formatting i.e.: uncontracted Braille, single sided Braille, etc.
- 5. Determine if materials are available from the ILBPH collection or have been produced by ILBPH in the past.
- 6. If materials are not available from the ILBPH collection or have not been produced in the past, determine if materials are available from other sources:
 - A. For Audio:
 - 1. National Library Service (NLS) collection
 - 2. RFB&D
 - 3. Bookshare
 - 4. NIMAC
 - 5. Xavier Society
 - 6. Commercial audio
 - B. For Braille:
 - 1. Iowa Braille School (IBS)
 - 2. NLS collection and Multistate Center (regional repository for NLS)
 - 3. LOUIS (American Printing House for the Blind union online catalog)
 - 4. NIMAC
 - 5. Bookshare
 - C. For Electronic Files:
 - 1. LOUIS
 - 2. Bookshare
 - 3. NIMAC
 - 4. Contact publisher for files not listed on NIMAC in some cases
- 7. If materials are not available from the collection or another source, produce materials.
- 9. Assign production:
 - A. If Braille: Assign to Braille transcriber in-house (INH), volunteer, contractor, or Anamosa Braille Center (ABC).
 - B. If Audio: Assign INH (may be sent to volunteer or prison recording program).
 - C. If electronic files: Assign INH, ABC, or contractor.
 - D. If large print: Assign to Library Reproduction Services (LRSM), APH, Huge Print Press, or Specialty Publishing.
- 10. Record each request in Production Tracking System (PTS) to track progress of request.